

#### **Position**

**Group Tour Guide** 

# Volunteer Job Description: Group Tour Guide Reports to

**Group Tour Manager** 

#### **Tasks**

Group Tour Guides welcome groups of 10 to 50 adults to Bennington and lead them on an engaging tour of the Museum and nearby sites that leaves them delighted and eager to learn more.

## **Qualifications and Requirements**

- Above all, Group Tour Guides must be engaging storytellers
- Knowledge of the Museum's collection and exhibition is not required, but a love of learning is
- Ability to speak loudly and clearly for an extended period of time
- Ability to stand and walk for up to 3 hours
- Top notch customer service
- Comfort with public speaking including engaging in dialogue with groups and individuals

#### Schedule

Group Tours are scheduled mostly from June through October. Occasional tours are booked at other times during the year.

Group Tour Guides can expect 1 to 3 opportunities per month June through September, and 5 to 10 opportunities during month of October.

Tours range from 1 hour to up to 4.5 hours, depending on the type of tour.

### **Minimum Time Commitment**

Group Tour Guides must lead at least 2 tours per year to remain active. Additional training sessions are also required.

#### **Training**

- Annual Orientation Training/Refresher (required of all volunteers)
- Group Tours 101
- Site-specific Trainings: Old First Church, Bennington Center Cemetery, Bennington Battle Monument, Paper Mill Covered Bridge
- Periodic Exhibit-specific Trainings, led by curator
- Basic First Aid and Emergency Procedures Training
- Additional readings and videos provided periodically

#### Benefits

- Free admission to the Museum, plus guest passes to share
- Opportunity to meet people from around the country and world
- Opportunity to learn and teach about the Museum and the Bennington region
- 20% discount in the Bennington Museum Store